



Introducing Optum Home Delivery's New HealthSafe ID



Optum Home Delivery is adding an extra layer of protection for members through their new HealthSafe ID. This is a secure and reliable way for members to access their Optum Home Delivery account information.

For New Members:

- If a member is new to Optum Home Delivery and has not registered before, they will need to create a HealthSafe ID. This is a standard step for all new users.

For Existing Members:

- If a member has previously registered with Optum Home Delivery (either through Single Sign-On (SSO) or directly via *pharmacy.optum.com*), members will be prompted to create a HealthSafe ID the next time they log into their account. Once created, members will proceed as usual to their dashboard. Here is a screenshot of what the prompt to create a HealthSafe ID looks like.

Seamless Access Moving Forward

- **Single Sign-On (SSO) Users:** After a member creates a HealthSafe ID, they can continue using SSO without any interruptions.
- **Direct Logins:** If a member chooses to log in directly at *pharmacy.optum.com*, they can use their newly created HealthSafe ID for secure access.

The step to create a HealthSafe ID only needs to be completed once.

The HealthSafe ID enhancement will be a requirement when logging into the Optum Home Delivery system.

The screenshot shows the 'Set up your account' page for HealthSafe ID. It includes a title, a sub-header, and a note that all fields are required unless marked as optional. The form contains three input fields: 'Username' with a 'Create Username' button, 'Password' with a 'Create Password' button and an eye icon, and 'Email' with a placeholder 'name@domain.com' and a note 'Must be unique per account.'. Below the fields are two checkboxes: 'Remember my username on this trusted device. (Optional)' and 'I agree to the Terms of Use, Privacy Policy and Consumer Communications Notice.'. A blue 'Continue' button is at the bottom.

